

Improving Health Care Quality

Through DNV-GL Healthcare Accreditation
and ISO-9001 Compliance



Join us!

Kootenai Health is hosting FREE presentations from DNV-GL Healthcare CEO, Patrick Horine. DNV-GL Healthcare works with national health care authorities and providers around the world to manage risk and improve health care delivery. Their innovative approach is helping health care providers identify, assess and manage risk, enhance patient safety and quality, while ensuring sustainable business practices.

Date: Thursday, July 30

Location: The Ponderosa Room in Kootenai's Health Resource Center

Session options:

► **Physician Presentation | 7 - 8 a.m.** (includes breakfast)

Topic: ISO 9001 Overview

- Understanding how process improvement can help us work smarter by:
Decreasing variability in outcomes, improving patient safety and increasing efficiency
- CME opportunity available

► **Hospital CEO and Board Member Discussion | 8 - 8:45 a.m.**

Topics:

- What a CEO needs to know about ISO 9001
- *Risks, opportunities and looking to the future*
- Implementation of ISO 9001

► **Quality and Compliance Staff Presentation | 9:30 - 11 a.m.**

For hospital staff in charge of quality and compliance programs including: directors of quality, compliance, accreditation, administrative staff, CNOs and CMOs

Topics:

- ISO 9001 Overview
- How it improves health care
- How it impacts facility processes
- Implementation overview
- Q & A

Presented by:



NORTHWEST
HospitalAlliance



KootenaiHealth

To RSVP or for more information, contact Jon Scallan at
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